

Final Exam for: IS-800.b National Response Framework, An Introduction

Dear RAIMUNDO RODULFO,

Congratulations! You have successfully passed IS-800.b National Response Framework, An Introduction on 7/9/2009.

Please note this page can not be used as your course completion confirmation as the record must be processed within our database. Once your record is updated with your completion you will receive an email containing a link to your course certificate.

You will receive an email within one business day that confirms your transcript has been updated and a link to create your electronic certificate. The certificate will be in a Portable Document Format (PDF) file. You will be able to save and /or print the file. Adobe Reader is required to open the certificate. If you do not have this software, it can be obtained as a free download at http://www.adobe.com

You may not receive an email from the Independent Study Office because of the following issues:

- · Spam / junk mail filtering
- · Invalid email address provided during final exam submission
- · There may be a technical problem / Exam Submission Issues

In order to ensure that your transcript accurately reflects your course completions, the Independent Study Office may email you to request additional information. Your attention to these types of requests is important to make certain that your exam submission is processed correctly.

Students who submit and pass a course online will not receive a hard copy certificate in the mail. It is important that you retain the Independent Study email message with the link for your certificate in your records, as this is the only way to access your completion certificate.

If you have questions, please contact us at 301-447-1200 or email independent.study@dhs.gov.

IS Hint:

Please be sure to add <u>Independent.study@dhs.gov</u> to your Friendly Email/Approved Senders list to ensure you receive a completion confirmation email for your exam submission. This action is especially important if you use providers such as AOL, Yahoo, EarthLink, MSN, Hotmail, SBCGlobal, or Roadrunner, as your email provider may use email filters.

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